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On behalf of the members of Eastside Fire & Rescue, I am proud to present to you the 2017 Annual Report. This was an exciting year for the Department. Among many other things, we continued to provide excellent customer service to the citizens we serve, began the implementation of the newly adopted Strategic Plan, strengthened the relationship between Partner agencies through the adoption of several Board Policies, including a five-year extension to the Interlocal Agreement (ILA), which extends the agreement to 2026 with automatic ten-year renewals. The innovative ILA continues to be the most efficient form of organizing regional fire services in King County.

Emergency personnel responded to a record number of emergency calls surpassing the 2016 total by 5%. The volunteer program has completely redefined itself by providing numerous avenues for citizens to volunteer through the Fire Corps, reserve firefighter and community responder programs. Labor and Management relationships continue to strengthen with the start of a successful Relationship by Objective program and we partnered for successful negotiations resulting in two-year extensions of all three collective bargaining agreements.

I want to thank the 2017 Board of Directors for their support and guidance. 2018 provides an excellent opportunity for the Board to build on their 2017 success.

Finally, it is with gratitude I express my sincere thanks to all the members of the Eastside Fire & Rescue community for their active participation in the continued growth and development of this partnership. I take great pride in representing such an outstanding group of individuals, who continually demonstrate a Unified Commitment to the success of this Department.

I hope you enjoy the report, if you have any questions, concerns or suggestions for improvement please don’t hesitate to contact me.

Respectfully,

Jeff Clark
Fire Chief
Board of Directors

- **Alan Gothelf**, City of North Bend
- **Mary Lou Pauly**, City of Issaquah
- **Eileen Barber**, City of Issaquah
- **Chris Dahline**, Fire District 38
  
  (not pictured)

- **Bob Keller**, City of Sammamish
- **Ramiro Valderrama**, City of Sammamish
- **Larry Rude**, Fire District 10
- **Mike Mitchell**, Fire District 10

Special thanks to Jamie Formisano, Deputy Chief Jon Parkinson, Captain Steven Westlake, Assistant Fire Marshal Jeff Werre, Budget Finance Analyst Scott Faires, Data Analyst Kevin Bryson, Captain Mike Geppert and Reserve Firefighter David Geller for assisting in the preparation of this document. Photographs provided by Richie Williams Photography, Jon Bromberg and Department members.

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Unified Commitment

Mission Statement

Excellence in Service
Dedication to Community

Values & Priorities

**Compassionate**
Providing empathetic service that advocates for the communities we serve in a way that demonstrates “We Care.”

**Innovative**
Taking responsible risks to develop creative ideas that drive change.

**Trustworthy**
Demonstrating integrity, strength and ability to do the right thing.

**Expertise**
Maintaining our knowledge, skills and abilities to ensure the highest level of service is provided.

**Professionalism**
Professional pride, adhering to a strong code of moral and ethical conduct in appearance, attitude and standards.

Wicked Goal

Achieve a high performing organization status through a unified commitment by all members and internal stakeholders of EF&R.

Unified Commitment is achieved when we all feel as though we belong to the team, we are unified in our commitment to the mission and goals of EF&R, we will strive to experience excitement and enthusiasm about our work, will look forward to working with each other to ensure EF&R is successful.

In so doing, we recognize barriers exist, which must be taken down to achieve a unified commitment. Partners must unify and fully commit to EF&R, assets must be planned and utilized across all partners, labor and management must unite behind what is good for the whole and not personal benefit or preference, volunteers and career firefighters must bridge any divide, and preparation of the organization for operational regionalization must occur.

Our focus is on what brings us together.
10,291 Incidents / 5% Increase over previous year

Average Station Turnout Time

<table>
<thead>
<tr>
<th></th>
<th>Fire</th>
<th>EMS</th>
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</thead>
<tbody>
<tr>
<td>STA 71</td>
<td>01:13</td>
<td>01:05</td>
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<td>STA 85</td>
<td></td>
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</tr>
<tr>
<td>STA 87</td>
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</tr>
</tbody>
</table>

Incidents by station

Incidents by hour of day

Incidents / 5% Increase over previous year

Eastside Fire & Rescue Annual Report 2017
Vital Statistics

EMS Incidents

- Basic Life Support (BLS) 4,995 (73%)
- Advanced Life Support (ALS) 1,730 (25%)
- Cardiac Arrests 112 (2%)

EMS Incidents by station

- STA 71
- STA 72
- STA 73
- STA 78
- STA 81
- STA 82
- STA 83
- STA 85
- STA 87

EMT Incidents

- STA 71
- STA 72
- STA 73
- STA 78
- STA 81
- STA 82
- STA 83
- STA 85
- STA 87

Eastside Fire & Rescue Annual Report 2017
The EF&R Training Division was involved in a variety of internal and external fire and EMS training programs in 2017. Following the EF&R Strategic Priority of Employee Development, the Training Division invested efforts into strengthening the delivery of firefighter and EMS training through crew-level, multi-company and regional training opportunities. Over 13,000 hours of classroom and hands-on training was delivered to personnel. Employee development was a major focus for the Division and included leadership training for new recruits as well as recently promoted company officers. Some of the highlighted training delivery forums were:

**Firefighter Safety & Survival**
Following a nationwide initiative for firefighter safety, health and wellness, the Training Division delivered an innovative fire ground safety program with a major focus on firefighter rescue. This physically demanding training was delivered with specialized training props designed for firefighter rescue, extrication and survival.

**East Metro Training Group: Multi-Company Operations**
The Training Division played an integral part in developing fire ground tactics delivery with neighboring fire agencies in Zone 1 as part of the East Metro Training Group. Quarterly, multi-fire company training events were held at the Bellevue Fire Training Center under live-fire, real-time conditions. Crews from EF&R and other EMTG Agencies participated in multi-family, single-family, high-rise and commercial structure fire scenarios.
Fire Ground 101
Fire Ground 101 was a collaborative training event co-hosted by EF&R & IAFF Local 2878 for the elected officials whom govern the Department. Officials participated in an informative and physically demanding fire ground opportunity that put them into action performing actual firefighter tasks such as search and rescue, forcible entry, vehicle extrication and fire suppression.

Fire, EMS and Occupancy Inspection Reporting Technologies
2017 was the year that EF&R made the move to a paperless reporting system for fire, EMS & business occupancy inspections. The training for this technology began with coordination of the IT Division, health care officials from area hospitals and outside vendors to develop a training and deployment program for all line personnel. These cloud-based reporting systems have streamlined data collection and reporting making for an efficient use of time for our crews.

Competency Based EMS Training
Working with King County EMS, the Training Division delivered exceptional EMS training to crews. High performance CPR and auto-external defibrillation training assisted crews in the delivery of life-saving skills in the field. Many personnel are Competency-Based Training Instructors that help in delivering important EMS instruction to crews.
Accomplishments

Strategic Plan
2017 kicked off implementation of the Strategic Plan’s objectives, which included quarterly reports towards progress and achievements.

Standard of Cover & Community Risk Assessment
In 2017, the Department performed its first detailed assessment of community risk. This has led to a data driven method for determining the EF&R Standard of Cover and will drive long term Department planning decisions.

EF&R Interlocal Agreement (ILA) Extension
The EF&R Board of Directors approved an extension of the Inter-Local Agreement to 2026, which includes automatic renewals.

East Metro Training Group (EMTG)
EF&R officially joined EMTG allowing for continued consistency and training with partnering fire agencies.

County-wide Medical Programs
Working with King County, EF&R personnel led the charge on implementing both the Narcan and Patient Specific Medication and Treatment (Adrenal Insufficiency) Programs within EF&R service areas.

System Improvements
This past year brought many new systems to EF&R, increasing both efficiency and productivity such as:

- Human Resources and Payroll software
- IT infrastructure and phone systems
- Self-serve online meeting room reservations
Accomplishments

**Hiring Process**
2017 was the first year of the revised hiring process which has resulted in both high quality candidates and increased diversity. This process is quickly becoming the standard throughout the region.

**Medic 21**
The Medic 21 Mitigation Pilot Project was a collaborative effort between EF&R, Bellevue Fire, and King County Emergency Medical Services to increase Advanced Life Support (ALS) services on the Sammamish Plateau. Due to several large-scale roadway projects planned within the City of Sammamish, the study aimed to evaluate response times due to decreased access to incidents because of the construction projects.

**Reserve/Fire Corp Program**
Under the direction of the Battalion Chief of Community Services, the EF&R Volunteer program underwent a significant overhaul resulting in the formation of both a Reserve Firefighter program and Fire Corps program. New Reserves and Fire Corps members began serving the EF&R community in late 2017.
Public Education
EF&R crews spent over **500 hours providing public education**. These events included school programs, blood pressure checks at senior centers, festivals, station tours, career fairs, events with Boy & Girl Scout troops, and many others.

Community Emergency Response Teams
Four CERT teams within the service area delivered 22 CERT classes, teaching important topics such as fire suppression and search & rescue. The CERT program receives grant funding from both Fire District 10 and Fire District 38 to assist with costs of instructors and equipment.

Smoke Detectors
EF&R teamed with American Red Cross to support the Home Fire Campaign, which installs smoke detectors in homes within the EF&R service area.

Life Jacket Program
In collaboration with Seattle Children’s Hospital, King County Drowning Prevention Network, Paris White Foundation and Eastside Firefighters Benevolent Fund, a program has been funded to provide life jackets at numerous parks in EF&R’s service area.

Eastside Baby Corner
EF&R partnered with Eastside Baby Corner to host numerous car seat installation inspections.
Community Outreach

Flower Delivery Program
Issaquah QFC partnered with EF&R to bring a little cheer to customers of the Issaquah Food & Clothing Bank by donating flowers from their close-out inventory on a weekly basis.

Food Drive
The 2017 Food Drive collected over $3,000 in donations and 23,274 pounds of food, clothing, toys, and personal care products.

Hopelink Toy Collection
Each holiday season, EF&R collects donations within the community to assist with the Hopelink gift room, which offers new toys and clothing for children, making their holidays brighter. This year, over six pallets were filled with toys, several hundred pounds of food, and gift cards.
Fire Prevention

Structures Protected
48,588

Engine Company Inspections
1,652

Carnation
Reviews 40
Inspections 40

North Bend
Reviews 42
Inspections 30

Sammamish
Reviews 320
Inspections 343

Issaquah
Reviews 541
Inspections 501

Fire Marshal’s Office
Reviews & Inspections
2018 Budget Summary

2018 Operating Budget
$27,082,831

2018 Equipment Budget
$915,783

2018 Facilities Budget
$283,551

Eastside Fire & Rescue
175 Newport Way NW
Issaquah, WA 98027
425-313-3200

Annual Budget
2018
EASTSIDE FIRE & RESCUE

PARTNER CONTRIBUTIONS

North Bend
$1,134,505
4.57%

District 10
$7,180,148
28.78%

Issaquah
$6,977,172
28.05%

Sammamish
$7,864,991
31.61%

District 38
$1,742,929
7.0%

Download the full Budget document from the Eastside Fire & Rescue website.
Employee Recognition

Promotions

Dana Schutter  
Battalion Chief

Ben Lane  
Battalion Chief

Justin Walker  
Captain

Ben Hudson  
Captain

Tom Tull  
Lieutenant

Scott Gotts  
Lieutenant

Awards

Ned McGarry  
Meritorious

Pete Sanford  
Meritorious

Mark Lawrence  
Special Unit Citation

Jeff Werre  
Special Unit Citation

Ben Lane  
Special Unit Citation

Ben Hudson  
Special Unit Citation

Justin Walker  
Special Unit Citation

Matt Gardner  
Life Saving

Steve Johnson  
Officer of the Year

Jon Bromberg  
Volunteer of the Year

Kevin Scott  
Support Staff of the Year

Cody Ramstad  
Firefighter of the Year

Retirements

Capt. Mark Ashburn  
FF Charlie Grant  
VFF Jay Hart  
VFF Ernie Soderman

FF Jenny Ottmann  
FF Tim Castner  
Murray Lorance

Eastside Fire & Rescue Annual Report 2017
New Employees

Career Firefighters

Sean-Luke Brija
Marcus Brown
Kelsey Burns
Kyle Eads
Cole Edgley
Michael Fondahn
Russell Gawler
Kayla Kaiser
Edwin Kim
Derek Kunzman
Danika Lawson
Erica Levens
Stacey “Monae” Wiles
Willie Woods

Reserve Firefighters

Spencer Gary
David Lind
Christopher McCormack
Andrew Mrosia
Daniel Piatt
Travis Ramsey
Erwin Santiago
Brennan Whiting
Jeremy Wood
Zachary Zwaller

Support

Summer Parkinson
Michele Julum